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APWA WA



APRIL 10-11, VANCOUVER WA
2024 SPRING CONFERENCE

Ensuring Public Well-being

The Crucial Role of Operations & Maintenance in Public Works



Paul Bucich, Director/City Engineer, City of Lakewood



Chris Collins, Assistant Public Works Director, City of Longview



Scott Egger, Public Works Director, City of Lacey



Lane McAllister, Road Maintenance Supervisor (Retired), Thurston County



James Turner, Road Maintenance Manager, Snohomish County



Patrick Zellner, Street Main. & Solid Waste Main. Services Manager (Retired), City of Renton



Nolan Sijer, Civil Engineer, Jacobs





LEARNING OBJECTIVES

Objective 1 – Gain better understanding of the responsibilities and challenges of Operations and Maintenance.

Objective 2 – Develop knowledge of Operations and Maintenance interface between government leaders, other agencies, and the public.



Introduction

- How did you start your career and what got you into O&M?
- What is a fun fact about your jobs?



Hidden Talents of O&M

- How much and what kind of training do staff receive?
- How many staff do agencies have?
- What is your number one maintenance challenge?
- What departments does O&M encompass?

Crowd Questions



✦ **Lane McAllister**
Road Maintenance
Supervisor (Retired)
Thurston County



✦ **Patrick Zellner**
Street Maintenance &
Solid Waste Maintenance
Services Manager (Retired)
City of Renton



✦ **Paul Bucich**
Public Works Engineering
Director/City Engineer
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Manager
Snohomish County





Day to Day Operations



- What does O&M do day to day?
- What is commonly overlooked in the design process regarding O&M?
- How would you like to see integration with design improve?
- How has O&M changed over the last several decades?



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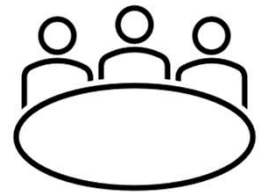
✦ **James Turner**
Road Maintenance
Manager
Snohomish County



Maintaining Connections



- How does O&M manage expectations with local leadership?
- How do you collaborate with other agencies? Who do you collaborate with at each level?
- How are new standards and operating procedures developed?
- What can the public do to help O&M within their communities?



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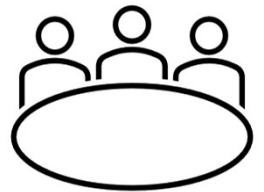




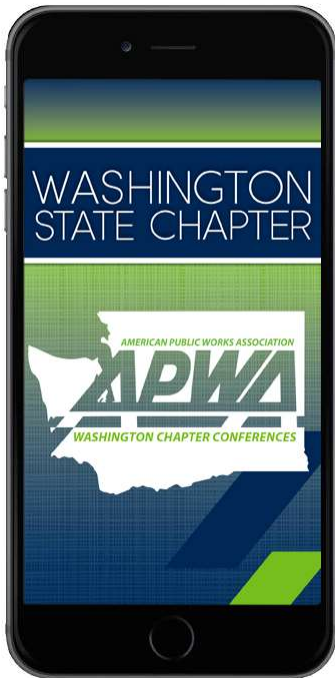
Maintaining Connections (cont.)



- How does maintenance manage public perception of existing assets?
- How does operations prepare for severe weather events?
- What would you tell someone interested in an O&M career?



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